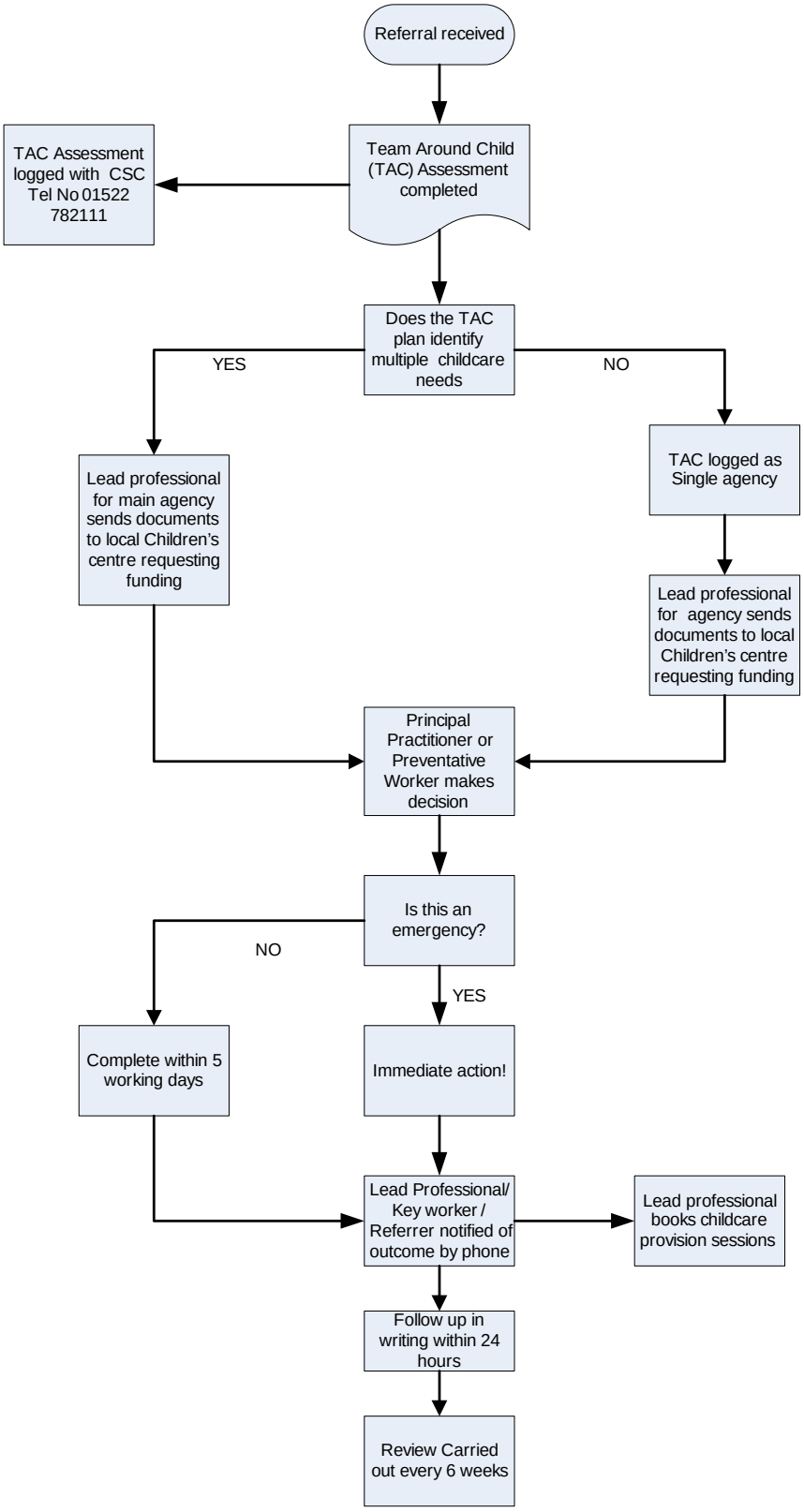SUPPORTED CHILDCARE PROCESS